

DEPENDABLE

WARRANTY

SERVICES



Pratt & Whitney Canada

A United Technologies Company

WARRANTY SERVICES

BETTER COVERAGE

FOR GREATER PEACE OF MIND

Pratt & Whitney Canada engines have the most comprehensive commercial support coverage in the business, offering you greater peace of mind. To ensure that we always offer you the best, we continually benchmark the industry. And to assure you of faster, more convenient processing, we offer warranty claims service online.

SO MANY WAYS TO PROTECT YOU

We offer several types of warranty support, and we enhance the benefits through extended support programs.

COMMERCIAL SUPPORT PROGRAM

This formal warranty policy consists of any combination of the following three elements: New Engine Warranty, Primary Parts Service Policy (PPSP) and Extended Engine Service Policy (EESP).

P&WC NEW ENGINE WARRANTY

During the Basic Coverage Period, defective engine parts are repaired or replaced at no charge, and any subsequent engine damage related to the defective parts is covered.

PRIMARY PARTS SERVICE POLICY (PPSP)

Under the PPSP, Primary Parts are repaired or replaced within their class life, a commercial life assigned to specific parts to calculate a pro-rata credit allowance.

EXTENDED ENGINE SERVICE POLICY (EESP)

The EESP provides assistance in the event of extensive damage to the engine due to an engine chargeable event, where P&WC determines that a premature overhaul is required. In such an event, P&WC will limit the cost of the overhaul, based on engine hours and cycles since new or last overhaul.

EAGLE PLUS® EXTENDED WARRANTY

As a compliment to the New Engine Warranty, P&WC also offers the following extended warranty options, purchased on an annual basis:

- Support Engine
- Basic Coverage Extension out to TBO
- Repair Cost Management
- Claim Management

FOR MORE INFO, PLEASE CONTACT

PRATT & WHITNEY CANADA CORP.
Warranty Services at 1 450 647-8180
Email: warranty@pwc.ca

or call our P&WC CUSTOMER FIRST CENTRE at 1 800 268-8000
or at 1 450 647-8000 or at (international access code) + 8000 268-8000

WWW.PWC.CA



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